



VR BATHROOMS

Account Application

Please complete ALL fields

Company Details

Contact Name		Contact Tel.	
Company Name		Company Reg. No.	
Company Address			
		Post Code	
Date of Application		Estimated Monthly Limit	£
Full names of Directors		Date company registered	
Bank Name	Sort Code	Bank Account No.	

Sole Proprietors/ Partners/ Director Details

Address (if different from above)			
		Post Code	

Accounts Details

Account Contact		Email Address	
Tel No		Fax No.	

Trade Reference (please complete for 2 trade references)

Company Name		Company Name	
Address		Address	
Tel No		Tel No	
No of years trading		No of years trading	

I understand as a Director of the above stated company, VR Bathrooms may make a credit reference agency search and consent to such a search being carried out. We accept the Terms & Conditions (available on request) of VR Bathrooms as a basis for current and future trading.

Signed		Position	
Name		Date	

Office Use

Monthly Credit Limit required		Credit Agency	
Credit Agency Credit Limit		Signed	
Approved Credit Limit		Date	



DECLARATION BY APPLICANT SEEKING CREDIT ON BEHALF OF A BUSINESS

- I am duly authorised by the applicant business to enter into this agreement on its behalf. We agree that payment of your invoices will be made strictly in accordance with the credit terms stated thereon. We recognise that if payment of your invoices is not made by the due date for payment, it may result in the matter being referred to your debt collection agency for recovery of the invoice debt; if so, we agree to indemnify you against the costs you incur in referring the matter to your debt collection agency pursuing the debt, including your debt collection agency current applicable fees for writing to us, any commission payable by you to your debt collection agency, all reasonable incidental costs of recovering the debt and interest as applicable.

- We/I will understand that as a part of your assessment of us in the granting of credit, you will search databases to which it we have access. It may also search a credit reference agency for information relating to us (and in the case of a non-limited business, also relating to the proprietors).

- We/I authorise our bankers to provide an opinion as to our suitability for the requested account.

SIGNED NAME (Please print)

DATE POSITION

The original signed form is to be returned to VR Bathrooms, Units 1-2 Waterside Park, Cookham Road, Bracknell, Berkshire, RG12 1RB

PLEASE NOTE: Terms & Conditions are available on request from accounts@vr-bathrooms.co.uk



Payment Terms

Our payment terms are strictly 30 days. Payments are to be made by BACS, cheque or credit/debit card. Our bank details are available on request from accounts@vr-bathrooms.co.uk

Credit Limit

You will be advised of your credit limit when your account is opened. If this limit is reached before your account becomes due, payment of the excess will need to be paid before the delivery of any further orders.

Goods Received

It is the responsibility of the customer to ensure the correct goods have been received against the items ordered upon delivery. Any incorrect items should be returned with the Driver or you should notify the Sales office within 48 hours. Where possible the customer should endeavour to ensure the correct goods have been received prior to installation. Once installed or unpackaged the goods cannot be returned as incorrect items.

Damaged Goods

Damaged goods must be reported within 48 hours. If goods are visibly damaged it is important to refuse the delivery. If you are unable to inspect goods upon delivery please ensure they are inspected within 48 hours and any damages are reported to us by forwarding pictures and a brief description via email to returns@vr-bathrooms.co.uk. If we receive no notification by email within 2 days of delivery, you shall be deemed to have accepted the goods and returns will have to be dealt with on a case by case basis. You will not automatically be given a free of charge replacement or a credit. Every effort should be made to inspect goods upon arrival to avoid any disappointment.

We will happily arrange for collection of goods received in error if we are notified within 48 hours of delivery. It is the customer's responsibility to ensure the goods remain in resalable condition until the goods have been collected. All goods will be inspected and we reserve the right to refuse credit for any item where we consider the packaging or product unsuitable for re-sale.

Good Stock Returns within 28 days of delivery.

Requests for goods to be returned will be discussed on an individual basis. If agreed, there will be a restocking fee applied of a minimum of 20% of the item value. Please note that items which have been opened are considered used, therefore these are non-returnable. All goods will be inspected and we reserve the right to refuse credit for any item where we consider the packaging unsuitable for re-sale. This does not affect your statutory rights.

Faulty/ Installed Goods

If you discover that the product you have purchased is faulty please contact the Sales office and they can advise you of the best procedure to follow.

Missing Parts

In the unlikely event that you unpack a product and subsequently discover that components are missing, please contact our sales office to arrange for replacement parts to be supplied. Email: returns@vr-bathrooms.co.uk